



EFS 4X4 ACCESSORIES RECON WINCH WARRANTY

2 (TWO) YEARS WARRANTY – Limited to original purchaser

EFS warrants its products against defects in workmanship and materials which have caused it to perform below its specifications for a period of 2 (two) years from the date of retail sale, limited to the original purchaser.

This warranty excludes normal wear and tear or loss of functionality due to the normal aging of the product (including, but not limited to bearings, bushing, seals, O-rings, gaskets, brake material, motor brushes and electrical cables). Syntuff Synthetic Rope has no applicable warranty after initial use.

EFS will replace or repair the product if it becomes defective during the warranty period, however the costs of labour, freight, removal / installation, and any other costs are not included. You will be required to pay for all expenses incurred in making or pursuing a warranty claim. The choice to repair or replace a product under warranty, is at the discretion of EFS.

It is a condition of our warranty that the EFS Recon Winch is installed by a suitably qualified installer. And is used in accordance with accompanying user manual instructions provided with item. We recommend a battery isolation switch to be used.

The EFS Recon Winch is to be used for domestic / recreational recovery only. Use of the product in racing, competition or for any commercial / industrial purposes is not covered by this warranty.

Warranty conditions (will not qualify for warranty)

These conditions include (but are not limited to):

- Items which have been modified or not used for the purpose for which they are sold,
- Any item that has been involved in an accident (for example collision),
- Winches that have been modified, or taken apart, resulting in product failure,
- Winches that have been incorrectly installed (including wiring), misused or neglected
- Winches that show general abuse, improper installation, or improper service
- If the winch was not purchased through our Authorised Australian dealer network

Additionally, this warranty will not apply to situations where the vehicle has been altered from the manufacturers specifications, instructions or manual. Or if the product purchased is not suitable for use on the vehicle.

Servicing your winch

EFS recommends that a suitable agent services your winch at least one a year. Auto Electricians or 4wd service agents will be able to perform these services. Please note that we do not cover the service fee.

It is also recommended that you power the winch every 4-6 weeks, pulling 5 or so metres of cable out and winch it back in.

How to make a warranty claim

Refer to your manual to ensure correct installation and proper use as per the guide.

Please contact your place of purchase (EFS Dealer) if you have any warranty concerns.

Photos & descriptions may be required as this will assist in getting the warranty claim assessed in a timely manner. As all warranties are investigated individually on a case by case basis the supply of requested information will determine processing time.

EFS reserves the right to refuse any warranty deemed to be unreasonable or not within the limits of our product warranty terms and conditions.

EFS are not responsible for loss of time, loss of vehicle use or any damage caused by product failure. It is the responsibility of the owner/driver once a possible warranty is discovered to prevent further damage to other components and for the safety of themselves and others.

EFS Reserves the right to change the product design without notice. EFS shall have no obligation to upgrade or otherwise modify previously manufactured products